ISA 2006 Array
Step by step configuration guide

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Preface
This guide will guide you step by step in order to deploy an ISA 2006 array in AD environment. It does not cover server publishing in any way. It just covers CSS, NLB and VIP configuration to get the array up and running.

This guide will be based on a setup of five computers in a lab environment configured as the exhibit below:

All of the computers are running Windows 2003 w. SP1

The environment consists of two network segments like:

**Network A**

IP: 10.42.43.0
Mask: 255.255.255.0
Router: 10.42.43.254
**Network B**

IP: 192.168.15.0  
Mask: 255.255.255.0  
Router: 192.168.15.254

**Step 1, Install Configuration Storage Server**

First we need to ensure that we have the CSS (Configuration Storage Server) installed. This server will hold the configuration for the enterprise and this is where the ISA servers will get their firewall configuration from.

The Configuration Storage server uses Active Directory Application Mode (ADAM) for storage. When you install the CSS, you also automatically install ADAM on the server.

The CSS may be one of the ISA servers, but my recommendation is to place this on a separate server on the inside, in our case Network B. You may also install an alternative CSS later on to be used as backup if the first CSS fails.

The communication between CSS and the ISA servers are done through MS Firewall Storage protocol, which is based on LDAP, outbound TCP protocol on port 2171.

Choose to install Configuration Storage Server on your separate windows 2003 server or one of your ISA servers. Click Next
Next would be to configure a new ISA server enterprise for our new array to exist in. Click Next.

We’ll deploy this in an already configured AD environment, but we could also have chosen to deploy within workgroups or domains without trusts.

In the later case we would use certificates between the ISA servers and the CSS. This, however, will require a CA server.
Click Next to finish up here

**Step 2, Create an array**

Let the installation progress now and when it`s ready open up the ISA Server Management MMC and navigate to Array, rightclick and select New array

Type in the name for your new array and click Next

Type in the DNS name of the array to be used by Firewall Clients and click Next
Accept Default Policy and click Next

Specify what kind of firewall rules that will be available to this array and click Next
Let the installation progress now and when it’s ready open up the ISA Server Management MMC.

Navigate to Firewall Policy.
Add the ISA servers that belong to your array into the Managed ISA Server Computers in the Network Objects tab under Toolbox.

Apply the changes.
Step 3, Install your ISA servers
This step must be repeated for each of your ISA servers that will be working in the array

This time we’ll choose to install just the ISA server services. Click Next

Enter the FQDN of the CSS or just browse the directory. Click Next
Let the installation progress now and when it’s ready open up the ISA Server Management MMC.

If you got this error you probably forgot to add the ISA servers that belong to your array into the Managed ISA Server Computers in the Network Objects tab under Toolbox as seen in Step 3.
Now the ISA server must join the array we created earlier. Click Next

Choose the array. In our example the name of the array is Skynet

Since the ISA server and the CSS belong to the same AD we’ll use Windows authentication
Accept probed value is it’s correct or specify the IP range of the Internal interface

Let the installation progress now and when it’s ready open up the ISA Server Management MMC

**Step 4, Configure network objects**
Now NLB (Network Load Balancing) and VIP (Virtual IP) must be configured.
Navigate to Enterprise Networks

Edit the Internal properties. Add the internal IP range. Click OK

Navigate to Networks under your array configuration
Click Add Network and select the Internal object. Click OK

Click Add Adapter and select the Internal interfaces for ALL your ISA servers belonging to the array. Click OK all the way back to MMC main window.

Choose Enable Load Balancing Integration from the Tasks tab in the right section of MMC and a wizard will start
Now enter the VIP (Virtual IP) for each Interface and click Next to finish the wizard.

Step 5, Finishing up and some notes
Just a note regarding CARP here. I’ve myself encountered problems when configuring systems like payment aso. These systems can be quite sensitive to changes in the client session, especially if the session all of a sudden changes IP.

These sessions must then be configured as so called Sticky Sessions that will remain the same as long as communication is established.

If you have this problem then disable CARP.

Now look at your Server status. If everything is OK you should have small green icons indicating that there are not problems. If you see small timers instead it’s just because the CSS have not yet retrieved status information from your ISA servers.

To test the configuration using ICMP (ping) you might have to make some temporary changes to the System Policy as seen below
Now you should be able to do a ping from a host on Network B to a host on Network A and kill one of the ISA servers. All you should notice is a few Request time out before the surviving firewall takes over.